

HFS Online Services Terms of Use

Revised September 1, 2025

Please read these Online Services Terms of Use carefully before using any online services hosted by Health Financial Systems ("HFS," "us", "we", "our").

This HFS Online Services Terms of Use ("TOU") apply to your use of the HFS website www.hfssoft.com (the "Website"), the SaFE website ("SaFE") and the HCRIS website ("HCRIS")(collectively referred to as the "Online Services").

By using the Online Services, you certify that you have read and reviewed the TOU and that you agree to comply with its terms. If you do not want to be bound by the terms of the TOU, you are advised to leave the Online Services and refrain from using them. HFS only grants use and access to its Online Services to those who have accepted the TOU.

1. Prohibited Actions.

You may not do any of the following in connection with any of our Online Services.

- a. Upload, post, transmit, or submit any information or material that (i) contains software viruses, worms, code, files, or programs designed to interrupt, deny service, destroy or limit the functionality of any computer software or hardware or telecommunications equipment; (ii) is defamatory, libelous, obscene, indecent, pornographic, abusive, threatening to others, intimidating, hateful, racially or ethnically objectionable, or constitutes stalking; (iii) infringes the patent, copyright, trademark, trade secret, right of publicity, right to privacy, or other intellectual property right of any third-party; (iv) violates any state, federal, or international law; (v) constitutes bulk or unsolicited commercial email, *i.e.*, spam; (vi) constitutes phishing; or (vii) constitutes a BOT or spider.
- b. Harm minors in any way.
- c. Interfere with or disrupt the Online Services.
- d. Impersonate any person or entity or otherwise misrepresent your affiliation with a person or entity.
- e. Violate or infringe any HFS trademark, copyright, or intellectual property rights.
- f. Violate or breach any provision of the TOU.
- g. Reverse engineer, decompile, disassemble, or work around technical limitations in the Online Services, except to the extent applicable law permits it despite these limitations.
- h. Use the Online Services to develop or market any product or service that is based in whole, or in part, on the Online Services.
- i. Disable, tamper with, or otherwise attempt to circumvent any mechanism that monitors your use of the Online Services.

- j. Obtain unauthorized access to the Online Services.
- k. Use any content or other information to, in whole or in part, create a likelihood of confusion, to misrepresent any fact, or to deceive others in any form or by any means.
- l. Copy, modify, reuse, rent, lease, distribute, republish, retransmit, sell, lend, assign, or transfer any content derived from the Online Services.
- m. Access the Online Services by any means other than through the interface provided by us.
- n. Remove any copyright notice, trademark notice, or other proprietary notice from any content you download or otherwise receive from or through the Online Services.
- o. Misappropriate the funds, property, or data of any person.
- m. Hack or crack in an attempt to gain unauthorized access to the Online Services or any data, content, or other information on or accessible through the Online Services.
- p. Grant access to any third party to access or use the Online Services on your behalf, even as an agent, without the written consent of HFS.

2. Privacy Policy

Before you continue using our website, we advise you to read our privacy policy <https://hfssoft.com/privacy> regarding our user data collection. It will help you understand our practices better.

3. Age Restriction

You must be at least 18 (eighteen) years of age before you can use this website. By using the Online Services, you warrant that you are at least 18 years of age, and you may legally adhere to this Agreement. HFS assumes no responsibility for liabilities related to age misrepresentation.

4. Intellectual Property

You agree that all materials, products, and services provided in the Online Services are the property of HFS, its affiliates, directors, officers, employees, agents, suppliers, or licensors including all copyrights, trade secrets, trademarks, patents, and other intellectual property. You also agree that you will not reproduce or redistribute HFS's intellectual property in any way.

5. User Accounts

As a user of the Online Services, you may be asked to register with us and provide private information. You are responsible for ensuring the accuracy of this information, and you are responsible for maintaining the safety and security of your identifying information. You are also responsible for all activities that occur under your username and password. If you

think there are any issues regarding the security of your account on the Online Services, inform us immediately so we may address it accordingly. We reserve the right to terminate accounts, edit, or remove content and cancel orders in our sole discretion.

6. Limitation on Liability

HFS is not liable for any damage that may occur to you as a result of your use or misuse of the Online Services.

7. Amendments

HFS reserves the right to edit and replace the TOU at any time. We notify you of these changes by publishing revised versions of the TOU on the Online Services. The TOU is an agreement between HFS and you, and this version of the TOU supersedes and replaces all prior agreements and terms of use regarding your use of the Online Services.